



Friendship House

# Volunteer Packet of Service Opportunities

Opening the door to life changing experiences

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# Welcome!

Thank you for your interest in Friendship House. If you say yes to gifting your time with us, you are saying yes to an opportunity that will affect someone's life, maybe several people's lives, while also impacting your own. It is very powerful to see someone in need and be able to reach out to do something positive. By offering your time, you are proactively making a positive impact on someone's life and also improving the state of the houseless and homeless in New Castle County, Delaware.

Please take a moment to read the *Friendship House at a Glance* on the next page to understand more about what we do and our mission. There are also some questions answered regarding Friendship House. Safety and confidentiality are very important to us, so please read our Dos and Don'ts page. This is for the safety of our volunteers and also our clients.

There is also a page of Frequently Asked Questions for Volunteers. However, it is almost certain your question (or questions) will not be all answered, so please email me ([fhkime@gmail.com](mailto:fhkime@gmail.com)) at any point to answer those questions you may have.

This guide is designed to describe existing programs that you or your group can get involved in right away. However, if you have something you feel called to do that is not part of this list, please let me know. We are always open to new ideas and suggestions, so please do not hesitate to share with us anything that is nudging or calling out loudly to you that can improve our services or add to our existing ones.

You can like us on Facebook (<https://www.facebook.com/friendshiphouseofwilmington>) to see what's happening here at Friendship House, or follow me on Twitter (@FHKimE) for updates. You can also choose to join our ever growing email list by contacting [fhkime@gmail.com](mailto:fhkime@gmail.com). Please know we never give out any contact information of our volunteers to others without absolute approval.

If you are ready to say yes to being a volunteer, please reach out to me and we can schedule one or many things for you or your group to take part! I can also schedule a tour of our facilities for you or your group prior to or part of your volunteer experience. I will also ensure your group has the proper orientation to prepare them for what exciting opportunity lies ahead.

Without our group of selfless servers, we are unable to accomplish all that we are doing. With that said, thank you for taking a moment to consider being part of this mission.

Kim Eppehimer  
Volunteer Coordinator  
Friendship House  
[fhkime@gmail.com](mailto:fhkime@gmail.com)  
302-652-8133

# Friendship House at a Glance

**Mission:** Based in New Castle County, Delaware, Friendship House is a non-profit Christian corporation in service to those individuals and families who are or are at risk of becoming homeless. Welcoming to all, Friendship House strives to serve as a sanctuary and a stepping stone to each person in need through the traditional spiritual ministries of hospitality, education, empowerment and community.

**Method:** A six-stage Empowerment Strategy Program providing homeless people with a strategic pathway from survival to self-sufficiency

**Programs:** All sixteen core programs attempt to fill the gaps in New Castle County's homeless service network. They also strive to build communal bridges of compassion and communication between our corps of over 1,300 volunteers and the 5,500 people in need whom they serve each year.

- Daytime Empowerment Centers:** Open to all; providing hot beverages, restrooms, phones, mail and message services, counseling, referrals and on-site empowerment programs serving about 250 clients daily. (Two sites in Wilmington; one in Newark)

- Feeding Programs:** A weekly Sunday breakfast (serving 100 - 150) and nightly supper programs for the emergency shelter residents at Andrew's Place and Epiphany House (serving 30).

- Clothing Ministry:** A Clothing Bank through which over 300 churches, businesses and community organizations collect and distribute over 150,000 lbs. yearly to more than 12,000 needy individuals.

- Emergency Shelter:** A 28 bed emergency shelter for homeless elderly men.

- Transitional Housing:** Eleven halfway houses (four for men, seven for women with children) providing a supportive, secure environment for motivated individuals committed to addressing their unresolved spiritual, social and economic issues. Maximum stay: 6 months for men; 16 months for women and children.

- Winter Sanctuary:** Emergency church-based sanctuary from the elements. Daytime - seven days a week. Evening - on bitterly cold nights (i.e. temperature under 20 degrees).

## **Empowerment Programs:**

- Home Base Program:** Survival services that provide street-level clients with a Virtual Home (mailing address, phone number, fax number, message service, internet access, storage locker, escrow savings account, vital document storage, emergency clothing, hygiene products, etc.)

- Job Readiness Program:** Case management and supportive services to employable, motivated clients (state I.D., resume writing, online job searches, computer lab, bus tickets, work clothing, vocational certifications, etc.)

- Life Recovery Program:** Faith-based support groups and workshops. Individual consultations and referrals for motivated clients seeking to address the systemic causes of their homeless condition.

## **Financial Assistance Programs:**

- Medical Assistance Fund:** Emergency help for uninsured homeless client

- Empowerment Fund:** Small grants to help jump start client's recovery strategies

- Credit Restoration Fund:** Matching funds for housing residents who are repaying their outstanding debts

- Homeless Prevention Fund:** Emergency assistance for church-referred at-risked housed clients

# Friendship House FAQs

## What is Friendship House?

Friendship House is a non-profit Christian corporation committed to making a difference in the lives of the homeless people of New Castle County through the traditional spiritual ministries of hospitality, education, empowerment and community. Primarily a coalition of over 100 local faith communities in direct ministry to the poor, Friendship House serves any homeless, impoverished or disenfranchised person who comes to it in need, regardless of race, sex or religion. It strives to treat all people as persons rather than problems and offers services that enable them to maintain their identity and self-esteem.

## Where is Friendship House?

Friendship House is not a physical building with a particular address. Unlike ministries such as the Sunday Breakfast Mission or the Salvation Army that are easily identified with their primary location, Friendship House is a scattered-site ministry with locations throughout New Castle County. Each Friendship House site is designed to serve a specific population with particular needs. Daytime Empowerment Centers are located in center-city churches in downtown Wilmington and Newark. Our transitional housing sites are single family homes located primarily in the Little Italy/Trolley Square neighborhoods of Wilmington. The Clothing Bank is a large warehouse in Wilmington, five minutes off Interstate 95. Our emergency shelter, breakfast program and winter sanctuary sites all rely on donated church facilities in Wilmington and Newark.

## Why doesn't Friendship House Take Government Money?

Although economically challenging, this choice has allowed Friendship House to maintain creative control over its programs. It also enables the Friendship House strategic planning process to be consumer driven. As such it has been able to develop timely programs that are practical solutions to social needs identified by its homeless clients and community partners. Our experience has been that agencies taking state or federal funding become government vendors with HUD defining the problem and deciding what social needs need addressing. In addition, Friendship House is an overtly Christian ministry that places no limitations on our staff and volunteers' ability to share their faith or offer spiritual support. Our IRS classification is as a coalition of churches. While we do not proselytize or discriminate, we are very open about our identity as a Christian ministry and method of ministry based on the life and teachings of Jesus of Nazareth.

## Who are the Homeless?

While HUD narrowly defines the homeless as those lacking physical shelter, Friendship House views the homeless as the displaced people in our society. This displacement may be physical, economic, social or emotional. It may be partial or total, permanent or temporary. It is a fundamental human experience that all of us know at different points in our lives. This sense of having lost a piece of one's "home" is compounded when one also loses control over one's physical space. The physically homeless is any person living in someone else's space at their pleasure with no guarantee that they might have to move on at any time. Homelessness ends not when someone is physically housed, but when they are re-integrated into society.

## How many People are Homeless in New Castle County?

Friendship House serves an average of 5,500 annually. Only about 10% are chronically homeless (i.e. physically homeless for 3 consecutive years); another 60% were episodically homeless (i.e. needed emergency shelter for 30 days or more in a given year); the other 30% were at risk households (working folks struggling to hold on to their housing, but needing the help of the larger community). On any given night, about 800 people are in shelters, transitional housing programs or camping out in New Castle County.

# Frequently Asked Questions about Volunteering

## **What will I be doing as a volunteer?**

Your tasks will be dependent on your requested or assigned volunteer opportunity. Please review our *Program Descriptions* starting on page 8 for the details of what each volunteer is asked to do for specific jobs. Your job assignment will be given to you or your group leader prior to your arrival. An overview of what you will be doing will be provided before your volunteer time begins. If you are still unclear, then please ask the staff member on site during your assigned volunteer hours.

## **Where will I be working?**

This is dependent on your assigned task. You will be working at any of the many sites operated by Friendship House, either in Wilmington, DE or Newark, DE. Your assignment and location should be supplied to you or your group leader prior to arriving on site. However, there are times when locations are changed for reasons such as weather or client needs. Any changes in your proposed agenda will be announced as soon as we know.

## **What should I wear?**

You should wear clothes appropriate for the work you will be doing. We request closed toe shoes as it is often that you will be asked to carry something, move something, or walk from site to site. You may want to wear clothes that can get dirty. House work, cooking, and gardening are all possible duties and clothes could be stained from any of these activities. Be appropriate yet be comfortable. If in doubt, please feel free to ask a staff member or your group leader.

## **Where should I park?**

It is very likely you will have to park on a street. Wilmington has a mixture of metered and free street parking. Please make note of any signage! Newark consists of mostly metered parking, however the Newark Empowerment Center does have access to a church's parking lot which volunteers may be able to use with proper signage in your car which can be provided by the center. The Clothing Bank also has limited parking in a lot shared with other businesses. Most of our transitional housing sites have street parking. Please remember to always lock your vehicles and its best to keep any valuables at home or on you during your time with us.

## **What should I bring?**

Any tools or materials that may be needed for your project will be provided. However, if you know ahead of time exactly what you will be doing and have appropriate tools or materials that can be used please contact the Volunteer Coordinator and discuss if your items may be used. We discourage you from bringing anything that can't be kept on you. It is not recommended that you leave valuables in your car. Even though the areas you will be working are in areas considered to be safe, theft can happen anywhere and at any time. We ask you be thoughtful about how you stow your personal belongs.

## **Can I use my cell phone?**

We discourage the use of cell phones. However, please feel free to use them to take a picture of your group or make an important call, send an important text, or check for an important email. (We request that you do not take pictures of our clients.) We don't want you to miss out on an opportunity if you are distracted! Please do not use your phones for use of social media or to play a game while on site volunteering.

## **Can I talk to clients?**

Yes! And please do! Its ok to say hi, explain what you are there to do and where you are from. Strike up a conversation and be friendly. However, do not offer any money or your phone number to any clients. Whatever it is you are at Friendship House to do, these are the individuals you are there to help so reaching out and understanding him or her is a wonderful way to enhance your experience and help them to feel unjudged and like a person.

## **Friendship House Business and Center Addresses**

### ***Andrew's Place***

720 N. Orange Street  
Wilmington DE 19801

### ***Business Office***

1503 W. 13<sup>th</sup> Street  
Wilmington DE

### ***Clothing Bank of Delaware***

1603 Jessup Street (Suite 3)  
Wilmington DE 19802

### ***Transitional Housing***

722 N. Union Street  
Wilmington DE 19805

### ***Men's Day Center***

226 N. Walnut Street  
Wilmington DE 19801

### ***Newark Empowerment Center***

69 E. Main Street  
Newark DE 19711

### ***Women's Day Center***

720 N. Orange Street  
Wilmington DE 19801

## **Dos and Don'ts Guidelines**

### ***Please DO...***

- Remember to enjoy yourself! We recognize that even though you are here to be productive and offer us valuable work, you are also here for an experience. Please ensure you take advantage of the moment.
- Ask questions! It is useful to all if you are able to learn – about the job you are there to do and also about our organization.
- Talk to the clients! It may feel a little awkward at first, as it is with any new person you may be meeting. But every person who enters our doors is a person and child of God. Some are people in need; some are people to give of themselves. But we are all people of God and that is very important to remember.
- Spread the word! Please tell others about what you experience here and please make it known if you had an experience worth repeating. We do not spend money in advertising and rely on our supporters for that.
- Give us feedback! We want to know about what you liked or did not like about your experience with us!

### ***Please DON'T...***

- Please, never give out your personal information to a client. This includes your phone number, an email address, or friend requests through Facebook (and other social media.) This for the safety of all involved. To keep updated on whom you meet, please follow Friendship House on Facebook by searching Friendship House of Delaware or by following us on Twitter @FHkime.
- Please, do not give any items to our clients. There are some clients you may come across that are not use to boundaries and may inadvertently cross them in order to get what they need most – food, money, clothing, or shelter. If you have a donation, please reach out to one of our staff members and we will coordinate a way to deliver the items.
- Please, do not leave feeling bad about an experience at Friendship House without talking to someone about it if possible. Reach out to a staff member or a leader of your organization. You will be surrounded by Staff Members who love Friendship House, but we can't improve without feedback. If you had a moment of discomfort with a staff member or with a client, it's very important that we are made aware.
- Please, do not talk about clients with other clients or discuss them to others if not directly working at Friendship House. Their personal information is extremely sensitive and confidential. You are welcome to share stories, especially as they impact you, but do not share any personal or private information without consent. This includes an individual's first and last name.
- Please, do not take pictures of our clients and guests. However, feel free to take pictures of the activities your group is doing to show off your hard work! If you do happen to get a picture with a client, volunteers not in your group, or have other pictures that are noteworthy, we would be happy to post any approved ones on our social media sites and tag you in them.
- Please, we have a no drugs and a no alcohol policy during all events and at all Friendship House facilities.



# Program Opportunity Descriptions

## The Clothing Bank of Delaware

1603 Jessup Street, Wilmington, DE 19802

Individuals, Small or Large Group Opportunities

For more information contact: Kim Eppehimer

[fhkime@gmail.com](mailto:fhkime@gmail.com) or 302-652-8133



## Clothing Bank of Delaware Volunteer Opportunities

Group Size	1 - 5	6 - 20	20 or more	Frequency
Sort, Hang and Fold Donated Clothing	S,A	Y,S,A	Y,S,A	W, M, Y
Office Work	A	A	A	W, M
Pick-up/Delivery of Clothing	A			W,M
Wash high demand donated clothing	Y,S,A	Y,S,A	Y,S,A	W,M
Maintenance (cleaning)	Y,S,A	Y,S,A	Y,S,A	M
Improvements (special projects)		S,A	S,A	Y
Sponsor Clothing Drives	Y,S,A	Y,S,A	Y,S,A	Y

Code:

Y = Middle School: 11 to 14 years old\*

S = HS & College: 14 to 20 years old\*

A = Adult: Over 20 years old

W = Weekly

M = Monthly

Y = Yearly

\*Groups with children ages 17 years or younger must be accompanied by a chaperone(s) for the duration of the volunteer event.

*Children under the age of 11 are welcome. We request that they be accompanied by a parent to the volunteer event.*

*Please note, these are guidelines to help schedule an organized and meaningful event. There is flexibility to accommodate each volunteer group.*

**Sort, Hang and Fold Donated Clothing** Monday – Thursday 7:30 am – 3:00 pm or other times by request;  
Individuals, Small Groups, Large Groups

Volunteers will be asked to sort through donated clothing by gender, size, and season. Volunteers might also hang or fold donated clothing. Volunteers are asked to do at least a three hour block of time if requesting a week night or weekend engagement.

**Office Work** Monday – Thursday 7:30 am – 3:00 pm; Individuals, Small Groups, Large Groups

Volunteers may be asked to help with filing, data entry, special projects, or other needs as requested by the manager or director.

**Pick-up/ Delivery of Clothing** Monday – Thursday 7:30 – 3:00 pm; Individuals

Volunteers who are able to drive their own car are asked to help deliver clothing requests made by clients at our day centers and pick-up donations from churches and business in Wilmington and Newark.

*(Continued on next page)*

**Wash High Demand Donated Clothing** *Times by request; Individuals, Small Groups, Large Groups*

Volunteers can pick up or have clothing delivered that needs to be washed before it can be used by clients. Volunteers wash and dry clothing when convenient for them (requesting to be done within 48 hours of clothing pick up or delivery); and then the clothing can be picked up by a Friendship House staff or volunteers can return clothing during the Clothing Bank normal hours of operations.

**Maintenance** *On an as needed basis; Small Groups, Large Groups*

Maintenance projects are usually done annually when a group is made available and may include painting, rebuilding, or cleaning of the facility.

**Improvements** *On an as needed basis; Small Groups, Large Groups*

Special improvement projects are often on our scope of needs but often cannot get done unless funding and/or volunteers are provided.



## Men's Day Center

226 N. Walnut Street, Wilmington DE 19801  
Individuals, Small or Large Group Opportunities  
For more information contact: Kim Eppehimer  
[fhkime@gmail.com](mailto:fhkime@gmail.com) or 302-652-8133



## Volunteer Opportunities

Group Size	1-2	4 - 8	8+	Frequency
Early Morning Hospitality	S,A			W,M
Computer Lab Monitor	S,A			W,M
2nd Floor Home Base Program	S,A			W,M
Item Drives	S,A	S,A	S,A	M,Y
Maintenance (cleaning)		S,A	S,A	Y
Improvements (special projects)		S,A	S,A	Y

Code:

S = HS & College: 14 to 20 years old\*

A = Adult: Over 20 years old

W = Weekly

M = Monthly

Y = Yearly

\*Groups with children ages 17 years or younger must be accompanied by a chaperone(s) for the duration of the volunteer event.

*Most MDC volunteers work best on a weekly or monthly schedule.*

### Early Morning Hospitality Monday – Friday 5:30 am – 8:00 am; Individuals

The Men's Center opens its doors at 5:30 am and begins by serving individuals with coffee. Volunteers are welcome for an hour or more and can help by giving a coffee cup to those who enter, ensuring all who enter sign in, helping to make coffee, and general hospitality.

### Computer Lab Monitor Monday – Friday 7:00 am – 11:00 am; Individuals

The computer lab at the men's center will only open if a volunteer is there to monitor the usage of computers. Volunteers can come for one hour or all four. The computers are often used to set up or check an email account, check or create social media accounts for professional searches, work on resumes, job searches, etc. Volunteers are there to ensure computers are used for sanctioned activity only and also to assist as need be to teach and complete tasks with clients.

### Second Floor Home Base Monday – Friday 8:15 am – 12:00 pm; Individuals

The second floor of the Men's Center is dedicated as the home base. Here, clients can receive many services. Volunteers will take direction from the manager or director on what is needed but tasks could include logging and distributing clothes from the clothing bank, helping clients make phone calls, ensuring clients who need a service sign in, handing out forms, and assist the manager or director as needed.

*(Continued on next page)*

**Item Drives** *On going; Individuals, Small Groups, Large Groups*

The Men's Center is in a constant need for items like hygiene products, gloves, socks, and more. For additional details, please contact the Volunteer Coordinator for details.

**Maintenance** *On an as needed basis; Small Groups, Large Groups*

Maintenance projects are usually done annually when a group is made available and may include painting, rebuilding, or cleaning of the facility.

**Improvements** *On an as needed basis; Small Groups, Large Groups*

Special improvement projects are often on our scope of needs but often cannot get done unless funding and/or volunteers are provided.



**Newark Empowerment Center**

69 E. Main Street, Newark DE 19711

Individual, Small Group Opportunities

For more information contact: Kim Eppehimer

[fhkime@gmail.com](mailto:fhkime@gmail.com) or 302-652-8133



## Volunteer Opportunities

Service	1-2	4 -8	Frequency
Hospitality	S,A		M
Computer Lab Monitor	S,A		M
Code Purple Monitors		S,A	As needed
Item Drives (Go Bags)	Y,S,A	S,A	M,Y
Special Projects		S,A	Y

Code:

Y = Middle School: 11 to 14 years old\*

S = HS & College: 14 to 20 years old\*

A = Adult: Over 20 years old

W = Weekly

M = Monthly

Y = Yearly

\*Groups with children ages 17 years or younger must be accompanied by a chaperone(s) for the duration of the volunteer event.

**Hospitality** *Monday – Friday 1:00 pm – 4:00 pm; Individuals*

Volunteers might sit at the front entrance near the sign in book to ensure all clients visiting the center for hospitality or services sign their name. Volunteers may also be asked to make or refill coffee, serve food or drinks as clients enter the center, give out Go Bags or other tasks as requested by the manager or director.

**Computer Lab Monitor** *Monday – Friday 1:00 pm – 4:00 pm; Individuals*

Volunteers can come for one hour or more. The computers are often used to set up or check an email account, check or create social media accounts for professional searches, work on resumes, job searches, etc. Volunteers are there to ensure computers are used for sanctioned activity only and also to assist as need be to teach and complete tasks.

**Code Purple Monitors** *Evenings when Code Purple is enacted 5:00 pm – 9:00 pm; Individuals, Small Groups*

When the temperatures fall below 20 degrees Fahrenheit (about -6.5 Celsius) in the city of Newark, Friendship House enacts a Code Purple. The location is based on a rotation of churches. Volunteers perform basic hospitality duties (serving hot drinks, food if available, helping to find a place to sit), and also monitor for any inappropriate behavior that needs to be reported to the manager or director on duty. Guests will stay the night but volunteers are not asked to do so.

*(Continued on next page)*

**Item Drives** *On going; Individuals, Small Groups, Large Groups*

The Newark Empowerment Center is in a constant need for items like hygiene products, gloves, socks, and especially items to fill our Go Bags. For additional details, please contact the Volunteer coordinator for details.

**Special Projects** *On an as needed basis; Small Groups*

Special improvement projects are often on our scope of needs but often cannot get done unless funding and/or volunteers are provided. If you are interesting in learning more, please contact the Volunteer Coordinator for details.



**Women's Day Center**

720 N. Orange Street, Wilmington DE 19801  
 Individuals, Small or Large Group Opportunities  
 For more information contact: Kim Eppehimer  
[fhkime@gmail.com](mailto:fhkime@gmail.com) or 302-652-8133



**Volunteer Opportunities**

<b>Group Size</b>	<b>1 - 3</b>	<b>4 - 8</b>	<b>8+</b>	<b>Frequency</b>
Office Work	S,A			W,M
Computer Lab Monitor	S,A			W,M
Wash high demand donated clothing	S,A			W,M
Sorting Donations	Y,S,A,	Y,S,A		M,Y
"Ties That Bind" Meetings	S,A	S,A		M,Y
Holiday Celebrations	S,A	S,A		Y
Item Drives	Y,S,A,	Y,S,A	S,A	Y
Maintenance (cleaning)	Y,S,A,	Y,S,A	S,A	Y
Improvements (special projects)	S,A	S,A	S,A	Y

Code:

Y = Middle School: 11 to 14 years old\*  
 S = HS & College: 14 to 20 years old\*  
 A = Adult: Over 20 years old

W = Weekly  
 M = Monthly  
 Y = Yearly

\*Groups with children ages 17 years or younger must be accompanied by a chaperone(s) for the duration of the volunteer event.

*Most WDC volunteers work best on a weekly or monthly schedule.*

**Office Work** Monday – Friday 6:30 am – 2:00 pm (Wednesdays till noon); Individuals

Volunteers may be asked to answer the phone, allow female clients or volunteers to enter door through a video camera security system, file, and perform other duties as requested by the manager or director.

**Computer Lab Monitor** Monday – Friday 7:00 am – 2:00 pm (Wednesdays till noon); Individuals

The computer lab at the women’s center will only open if a volunteer is there to monitor the usage of computers. Volunteers can come for one hour or more. The computers are often used to set up or check an email account, check or create social media accounts for professional searches, work on resumes, job searches, etc. Volunteers are there to ensure computers are used for sanctioned activity only and also to assist as need be to teach and complete tasks.

**Wash High Demand Donated Clothing** Monday – Friday 7:00 am – 2:00 pm (Wednesdays till noon); Individuals

Volunteers wash and dry clothing and bedding at the center during regular center hours with an onsite washing machine and dryer.

*(Continued on next page)*

**Sorting Donations** *Monday – Friday 7:00 am – 2:00 pm (Wednesdays till noon); Individuals*  
Volunteers will assist sorting donations when brought to the center.

**“Ties That Bind” Meetings** *Second Wednesday of Every Month 12:00-2:00 pm; Individuals, Small Groups*  
Ties That Bind is a group of women that meet every month and listen to someone speak on a topic regarding something the women are interested in hearing or is appropriate for what they are currently struggling with. Volunteers are asked to come and be a speaker, come and be a part of the meeting, or come and help with set up and clean up.

**Holiday Celebrations** *Annually during all holiday seasons*  
Volunteers can make any holiday year round feel special to our clients by helping to celebrate with special food, decorations, music and general hospitality on that day.

**Item Drives** *On going; Individuals, Small Groups, Large Groups*  
The Women’s Center is in a constant need for items like hygiene products, gloves, socks, diapers and more. For additional details, please contact the Volunteer Coordinator for details.

**Maintenance** *On an as needed basis; Small Groups, Large Groups*  
Maintenance projects are usually done annually when a group is made available and may include painting, rebuilding, or cleaning of the facility.

**Improvements** *On an as needed basis; Small Groups, Large Groups*  
Special improvement projects are often on our scope of needs but often cannot get done unless funding and/or volunteers are provided. If you are interesting in learning more, please contact the Volunteer Coordinator for details.





## **Transitional Housing**

722 N. Union Street, Wilmington DE 19805

Individual, Small Group Opportunities

For more information contact: Kim Eppehimer

[fhkime@gmail.com](mailto:fhkime@gmail.com) or 302-652-8133



## Volunteer Opportunities

Service	1 - 3	4 - 8	Frequency
Weekly Grocery Shopping	A		W,M
Tutors (GED training, Interview practice)	S,A		W,M
Yard Work	S,A	S,A	M,Y
Item Drives	Y,S,A	Y,S,A	W,M
Computer Training	S,A		W,M
Maintenance (cleaning)	Y,S,A	Y,S,A	M,Y
Improvements (special projects)	S,A	S,A	Y

Code:

Y = Middle School: 11 to 14 years old\*

S = HS & College: 14 to 20 years old\*

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W = Weekly

M = Monthly

Y = Yearly

\*Groups with children ages 17 years or younger must be accompanied by a chaperone(s) for the duration of the volunteer event.

### **Grocery Shopping** *Monday evenings; Individuals; location varies*

The clients in the transitional housing program are taken to the grocery store once a week. Volunteers are needed to help drive and assist as needed finding and planning weekly meals.

### **Tutors** *Upon need, time and location will vary; Individuals*

Volunteers can assist clients in preparing to take the GED or other aptitude tests. Volunteers are also needed to help clients practice interviewing for potential jobs or other job readiness skills.

### **Yard Work** *Monthly, time and location vary; Individuals, Small Groups; Large Groups*

Volunteers are needed to help maintain yards and gardens. Work could include planting, weeding, raking leaves, basic yard cleaning, and trimming hedges.

### **Item Drives** *On going; Individuals, Families, Small Groups, Large Groups*

The Transitional Housing program is in a constant need household or kitchen items, furniture, cleaning supplies, or hygiene products. For additional details, please contact the Volunteer Coordinator for details.

*(Continued on next page)*

**Computer Training** *Time and location wil vary; Individuals*

The computers are often used to set up or check an email account, check or create social media accounts for professional searches, work on resumes, job searches, etc. Volunteers are there to ensure computers are used for sanctioned activity only and teach clients how to use basic Microsoft Office programs.

**Maintenance** *On an as needed basis; Small Groups; Large Groups*

Maintenance projects are usually done annually when a group is made available and may include painting, rebuilding, or cleaning of the houses.

**Improvements** *On an as needed basis; Small Groups, Large Groups*

Special improvement projects are often on our scope of needs but often cannot get done unless funding and/or volunteers are provided. If you are interesting in learning more, please contact the Volunteer Coordinator for details.



## Other Programs Opportunities

**Saturday Winter Sanctuary** *Saturdays 6:30 am – 11:30 am; Individuals, Small Groups, Large Groups; 1101 N. Market Street*

Help Street Level clients by being a warm smile on a cold day. From the second Saturday in November through the month of March, we offer hospitality in the form of hot coffee and tea. Volunteers duties could include set up, clean up, serving food and drink to clients, helping with a sign in book, and potentially talking with clients. This is a good activity for any group and drop-ins of individuals are welcome. An RSVP for larger groups is requested.



**Andrews Place Dinner** *Every evening 5:30 pm – 6:30 pm; Small Groups, Large Groups; 720 N. Orange Street*

Andrews Place serves dinner for up to 26 elderly male clients (most are 55+) every evening who stay over night at the shelter. Volunteers make and serve dinner. Volunteers are invited to sit and eat with those they are serving. A rewarding opportunity to directly serve those in need with food and companionship.

**Epiphany House Dinner** *Sunday – Friday 5:30 pm – 8:30 pm; Individuals, Small Groups; Epiphany House 722 N. Union Street*

Dinner is served to women in the transitional housing program. Serving 4 – 10 women, volunteers make and serve dinner. Volunteers are invited to sit and eat with those they are serving. A rewarding opportunity to directly serve those in need with food and companionship.

**Sunday Breakfast** *Saturday 3:30 pm – 5:00 pm; Sunday 6:30 am- 8:30 am; Small Groups, Large Groups; Sts. Andrews and Matthews 719 N. Shipley*

Volunteers are asked to prepare food Saturday afternoon then return Sunday morning to heat and serve the food. Volunteers will help set the tables and assist with clean up after food served. Volunteers are invited to stay for the hospitality to our guests which will continue after 8:30.



**Code Purple (Wilmington)** *Frigid Evenings 3:30 pm – 8:30 pm; Individuals, Small Groups; 719 N. Shipley Street*

When temperatures fall below 20 degrees Fahrenheit (about -6.5 Celsius) in the city of Wilmington, Friendship House enacts a Code Purple. Volunteers perform basic hospitality duties (serving hot drinks, food if available, helping to find a place to sit), and also monitor for any inappropriate behavior that needs to be reported to the manager or director on duty.

**Day Retreats** *Upon Request 8:30 – 3:00; Small Groups, Large Groups; Locations vary*

Your group can experience a day full of ministry by volunteering throughout the many Friendship House locations. An itinerary of opportunities will be created based on the size and interest of your group.

**Street Retreat** *Upon Request 6:00 am – 12:00 pm; Individuals, Small groups, Large Groups; Locations vary*

Experience what it would feel like to be homeless by mimicking a typical day for a homeless individual, including accepting a hospitality meal from one of our sponsoring churches, utilizing the centers for services and actually being out on a city street.



**Multi-Day Retreats** *Upon Request; Small Groups, Large Groups; Locations vary*

Your group can have a multi-day ministry event by volunteering throughout the many Friendship House locations over the course of several days. Your group can serve or share meals with clients at Friendship House and you can also experience what it would feel like to be homeless by accepting a meal from one of our sponsoring churches, utilizing the centers for services and actually being out on a city street. An itinerary of opportunities will be created based on the size and interest of your group.

# **Sample Field Trip Permission Form**

Dear Parent or Guardian,

Your child is going on a field trip. Please read the information on this form, then sign and return the permission slip at the bottom of this form by \_\_\_\_\_.

Field Trip Information:

Date: \_\_\_\_\_

Location: \_\_\_\_\_

Purpose: \_\_\_\_\_

Cost: \_\_\_\_\_

Cash or check payable to: \_\_\_\_\_

Means of Transportation: \_\_\_\_\_

Leave school/ church: \_\_\_\_\_ Arrive back at school/ church: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

\_\_\_\_\_

*Save above part of the form for future reference.*

*Cut here*-----*Cut here*

*Sign this part of the form and return it to your child's teacher/ youth leader.*

\_\_\_\_\_ has permission to attend a field trip to \_\_\_\_\_ on \_\_\_\_\_.

Enclosed, please find cash/check in the amount of \_\_\_\_\_ to cover the cost of the trip.

I give my permission for \_\_\_\_\_ to receive emergency medical treatment. In an emergency, please contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_